

LAITHWAITES

Goods In Team Manager – Gloucester Permanent – Full time

Be at the heart of our supply chain — lead, improve, and make a real impact.

We're looking for an experienced and proactive **Goods In Team Manager** to join our fast-paced Distribution Centre team. This role is essential to ensuring our goods-in operations run smoothly, efficiently, and in full compliance with food standards and HMRC regulations.

If you thrive in a hands-on leadership role, love solving problems, and enjoy being part of a collaborative environment, this could be your next step.

What You'll Be Doing:

- **Lead the Goods-In team** – managing daily operations and ensuring seamless coordination with Direct Wines, Hawkstone, and external partners.
- **Ensure compliance** – oversee all customs, excise, and food standards requirements for under bond receipting and storage.
- **Deliver operational excellence** – drive performance and continuous improvement across KPIs, stock receipting, and system accuracy.
- **Be audit-ready** – coordinate and manage HMRC inspections and food safety audits.
- **Support the wider supply chain** – step in to provide management cover across functions when needed.
- **Coach and develop your team** – provide regular feedback, identify training needs, and create development plans.
- **Act as the go-to problem solver** – resolve issues, investigate discrepancies, and lead root-cause analysis.

What We're Looking For:

Essentials:

- Proven leadership experience in a similar operational or logistics environment
- Strong IT skills – comfortable using warehouse and ERP systems (SAP/AX knowledge a plus)
- Deadline-driven, highly organised, and calm under pressure
- Excellent communication and interpersonal skills
- Ability to prioritise and delegate in a dynamic environment
- A proactive and adaptable mindset

Ideally, you'll also bring:

- Working knowledge of HMRC customs procedures and bonded warehouse regulations
- Experience with goods-in operations and packaging logistics
- Familiarity with food safety standards and legal compliance
- A knack for identifying inefficiencies and implementing change

What You'll Get:

- The opportunity to work in a fast-moving and supportive environment
- A leadership role where your decisions truly matter
- Ongoing training and development to help you grow
- A chance to work with passionate colleagues across departments and brands

If you're ready to lead a team, drive change, and ensure the smooth flow of goods in a high-compliance, high-standards environment, **apply now** — and be part of something that delivers excellence from the first step of the supply chain.

Please address your CV and covering letter to Stuart Ballingall and email to vacancies@directwines.com.

CLOSING DATE: 13th August 2025