

# DIRECT WINES - JOB OPPORTUNITY

### HR Coordinator – Theale (Part Time – 24 hours per week, working pattern negotiable)

**Job Purpose:** To provide a professional, efficient, organised and flexible administration service to the HR BP responsible for Group specific areas ensuring that a high level of service is provided whilst adhering to company policy and best practise.

## Key Responsibilities:

Recruitment

- Own the recruitment process Permanent and Temporary placements. Accountability for online direct recruitment and managing accounts with agencies and arranging Pl's.
- Improve the recruitment process whilst driving down the cost of recruitment.
- Eligibility to Work fully understand the documents needed and the legislation behind it.
- Assist/coordinate the induction process.
- Reporting and analysis of recruitment statistics.

#### **Employee Relations**

- Investigate, document and resolve low level personnel issues and complaints.
- Support the HR Business Partner in more complex matters.
- Absence monitor absence trigger levels.
- Occupational Health Arrange appointments / update records.

#### **Management Information**

- Collection, compilation, and analysis of HR data for monthly reporting.
- Produce HR KPIs on absence, turnover, headcount and temporary staff.

#### **General Administration & Other**

- Provide full cover for the HR Administrator and assistance to the flexible benefits programme.
- To assist with updating policies and procedures in line with changes in employment legislation.
- Carry out exit interviews and conduct analysis and identify trends.
- Ownership of maternity and paternity cases.
- Support the health & wellness programme.
- Assist with the coordination and delivery of Learning and Development initiatives.
- Managing HR email inboxes.

#### Skills, Knowledge and Experience:

- Degree in Business or HR qualification and HR Administrator/entry level experience.
- Strong Administration skills with full use of Microsoft Works package including excel and PowerPoint.
- Integrity and trust, tact and diplomacy.
- Excellent communication skills, both written and verbal.
- Pro active and able to work at pace to deadlines without compromising accuracy.

### CLOSING DATE: Wednesday 4<sup>th</sup> February 2015

